

# STANDARDS MANAGEMENT SOFTWARE

- **ISO 9000**
- **ISO 14000**
- **OHSAS 18001**



## DOCUMENT CONTROL

Version Control    Electronic Approval    Restrictive Access    Audit Trail    Archiving

## COMPLAINTS MANAGEMENT

Recording of Complaints    Investigation    Corrective Actions    Escalations    Notifications

## AUDITS

Build Checklists    Schedule Audits    Print Checklist    Run Audits    Non-Conformance

## COMPETENCY TESTING

Job Roles    Competencies    Schedule Assessments    Non-Conformance    Training Records

*"We have been very impressed with the level of advice and support we have received with the implementation of isoTracker into the Pathology Department. Keeping on top of document control was always difficult and time consuming - but not any more! Document control is a few mouse clicks away with isoTracker. We never have to worry about missing review dates, version numbers or where documents are. As a result isoTracker helps us maintain a robust document control system."*

**The Queen Elizabeth Hospital King's Lynn NHS Trust**

**Register for a FREE 60-day demonstration**

[www.lennoxhill.co.uk](http://www.lennoxhill.co.uk)



isoTracker is a simple, affordable, online document control software and quality management system that helps you administer your Quality, Environmental, Health and Safety and Compliance systems. As a hosted subscription-based application it delivers always-on availability, without the hardware, software or maintenance costs normally associated with an in-house installation.

**The isoTracker product integrates the following modules:**

- **Document Control**
- **Complaints Management**
- **Audit Management**
- **Competency Testing**

Into an efficient quality management system that is scalable to the needs and size of your organisation. The isoTracker management system provides the following solutions:

- A quick return on your investment with no installation requirements and easy implementation
- Accessibility from anywhere using a simple Internet connection
- Version control your important documents with online feedback on documents prior to approval, electronic approval, restrictive access, full audit trail and archiving of prior document versions.
- Check on important relationships. Identify issues early, investigate for root cause and escalate to non-conformance reports or corrective action requests.
- Simplify the building and running of audits. Re-use old audit checklists. Attach evidential documents. Track critical actions through to completion. Raise non-conformance and issue corrective actions.
- Identify the required competencies for each job. Test or evaluate against those competencies. Identify gaps and develop improvement plans. Provide updates and refresher programs. Raise non-conformance and issue corrective actions.

The isoTracker quality management software system simplifies the management of important processes and ensures that they are kept up to date and relevant. With the use of advanced encryption technology and a regular back-up process, isoTracker also protects the integrity of your documents and information.

#### Benefits

- Online Internet solution
- Modular structure
- No surprise Subscription pricing
- Pay only for what you want
- Up and running quickly
- Anytime, anywhere accessibility
- Easier to maintain standards
- Secure storage
- Email notification of tasks
- Full record of activities

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